

## RETURNS FORM

Need to make an exchange or return?  
Complete this form and return with your product within 14 days of delivery.

### RETURN ADDRESS:

REPLY PAID 1050, GCC DEPT, ESTEE LAUDER COMPANIES, L.B. 1050, ROSEBERY NSW 1445

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb: \_\_\_\_\_

Postcode: \_\_\_\_\_

State: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

Please refer to your Delivery Note to complete this section.

Order Number: \_\_\_\_\_

PRODUCT NAME	QTY	REFUND/ EXCHANGE	REASON CODE

### Refunds

Please indicate the payment type you used on your order:

Visa/MC/AMEX    PayPal    Gift Card    Afterpay

### Exchange Details

If you have indicated 'exchange' above, please list the product you would like us to replace your item with below.

PRODUCT NAME	SHADE / SIZE	QTY

### Reason Codes

1. Faulty/Damaged
2. Incorrect Item
3. Not as pictured
4. Not Suitable

Items must be in their original condition unless they are covered by our 'Perfect Match Guarantee' or found to be faulty.  
To view our returns and exchanges policy, please visit [www.esteelauder.com.au](http://www.esteelauder.com.au)  
or contact Estée Lauder Customer Service at 1800 613 783 (Monday–Friday 9AM–5PM).